receive full reimbursement on claims and improve timeliness of reimbursement from government payers or response has gaps in detail or relevant justification Does not recommend strategies for organizations to receive full reimbursement on claims and improve timeliness of reimbursement from government payers 20 Articulation of Response Submission has no major errors related to citations, grammar, spelling, syntax, or organization Submission has major errors related to citations, grammar, spelling, syntax, or organization that negatively impact readability and articulation of main ideas Submission has critical errors related to citations, grammar, spelling, syntax, or organization that prevent understanding of ideas 10.