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Imagine you are a consultant who has been asked to develop a staffing process for a customer service representative (CSR) position at a national retailer. Describe the general staffing models your client can apply for the CSR position. Include the following: -Non-compensatory versus compensatory approaches to staffing -Ways in which staffing outcomes are evaluated -General legal issues related to staffing that your client should be aware of Highlight each step in the training development process. Include the following: -Pre-training topics -Training methods -Training evaluation or criteria and validity Conte, J. M. & Landy, F. J. (2019